

## HEALTH AND WELLBEING BOARD

14 December 2017

Present:-

Devon County Council

Councillors A Leadbetter (Chair), J McInnes, B Parsons and P Sanders

Virginia Pearson, Chief Officer for Communities, Public Health, Environment and Prosperity  
Jo Olsson, Chief Officer for Children's Services

Jennie Stephens, Chief Officer for Adult Care and Health  
Diana Crump, Joint Engagement Forum  
David Rogers, Healthwatch

Apologies:-

Councillor Roger Croad

Dr Tim Burke, NEW Devon CCG

Dr Paul Johnson, South Devon and Torbay CCG

Mr John Wiseman, Probation Service

Jeremy Mann, Environmental Health Officers Group

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**Minutes**

**RESOLVED** that the minutes of the meeting held on 7 September 2017 be signed as a correct record.

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**Items Requiring Urgent Attention**

There were no items requiring urgent attention.

\* 28

**Devon Joint Health and Wellbeing Strategy: Priorities and Outcomes Monitoring**

The Board considered a report from the Chief Officer for Community, Public Health, Environment and Prosperity on the performance for the Board, which monitored the priorities identified in the Joint Health and Wellbeing Strategy for Devon 2016-2019.

The indicator list and performance summary within the full report set out the priorities, indicators and indicator types, and included a trend line, highlighting change over time.

The Board received an 'updates only' version of the Health and Wellbeing Outcomes Report. The report was themed around the five Joint Health and Wellbeing Strategy 2016-19 priorities and included breakdowns by South West benchmarking, local authority district and local authority comparator group, clinical commissioning group, and locality comparison, trend and future trajectories and inequalities characteristics.

The indicators below had all been updated since the last report to the Board:

- Excess Weight in Four / Five Year Olds, 2016-17 – Levels of excess weight in reception year children (22.8%) were similar to the South West comparator group and national rates;
- Excess Weight in 10 / 11 Year Olds, 2016-17 – Levels of excess weight in year six (29.3%) were below South West comparator group and national rates;

- Teenage Conception Rate, Q2 2016 – Conceptions to under 18s had fallen in Devon and were similar to South West and comparator group rates;
- Excess Weight in Adults, 2015-16 – According to the Active People Survey, 61.6% of the adult population in Devon were overweight or obese (broadly similar to South West comparator group and national rates);
- Proportion of Physically Active Adults, 2015-16 – revealed that 69.9% of the Devon adult population were active for at least 150 minutes per week, which was above regional and national rates;
- Diet – Fruit and Veg ‘5-a-day’, 2015-16 – 64.3% of the adult population in Devon consumed five or more portions of fruit and vegetables per day (significantly above South West comparator group and national rates);
- Mortality rate from preventable causes, 2014-2016 – the age-standardised mortality rate in Devon (159.7 per 100,000) was significantly below South West comparator group and England rates. However, the rate of decline had slowed in recent years and inequalities persisted;
- Reablement Services (Effectiveness), 2016-17 – in Devon, 86.8% of older people were still at home 91 days after discharge from hospital into Reablement services, (significantly above the South West comparator group and national rates);
- Reablement Services (Coverage), 2016-17 – In 2016-17, 1.8% of older people discharged from hospital in Devon were offered Reablement services (significantly lower than South West comparator group and national rates);
- Deaths in Usual Place of Residence, 2016 – 54.9% of Devon residents dying in 2016 did so in their usual place of residence, which was significantly above South West, comparator group and national rates;
- Stable and Appropriate Accommodation (Learning Disabilities), 2016-17 – 78.4% of adults with a learning disability in Devon were living in their own home or with family, which was above South West comparator group and national rates;
- Stable and Appropriate Accommodation (Mental Health Clients), 2016-17 – 60.0% of adults in contact with a secondary mental health service were living in stable and appropriate accommodation, which was below the South West, but above comparator group and national rates.
- Suicide Rate, 2014-2016 – There were around 70 suicides per annum in Devon, with rates remaining around or slightly above the national average;
- Social Contentedness, 2016-17 – 44% of social care users reported being satisfied with their social situation, (which was below South West comparator group and national rates).

The Board, in discussion, highlighted and asked questions on:

- the rise in obesity levels amongst children and adults and national and local campaigns to address this including the Sugar Smart City campaign in Exeter;
- working with Early Years settings to improve healthy lifestyle habits;
- Reablement Services and the aim to increase the number of people who received this high level of care; (to be considered at a future meeting);
- the causes of repeat self-harmers and whether they received a sufficient level of care at first contact, to give them the means to look after themselves;
- pathways for people with mental health issues to access services; and
- the increase in homelessness and rough sleeping; Cllr Philip Sanders, as the District Council representative, agreed to lead a discussion at the next Board meeting.

**RESOLVED** that the performance report be noted and accepted.

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### **Theme Based Panel - Children, Young People and Families**

The Board received a presentation from the Head of Education and Learning on the ‘Children, Young People and Families’ priority, as detailed in the Joint Health and Wellbeing Strategy, which was centred on Special Educational Needs and Disability (SEND) and working together around transitions.

The Presentation focussed on SEND and transitions including primary to secondary and secondary to adulthood; transition to adulthood for disabled young people; the emotional health and wellbeing of young people; Children in Care and Looked After Children and Safeguarding children and young people.

The Board discussed and asked questions on the following:

- the difficulties for some children transitioning from primary to secondary school and the dramatic change in environment, structure and expectation;
- concerns over speech and language development of young people;
- the development of a 'transition book' for primary and secondary school to help support young people and their families; and
- the aim to build the confidence of parents around transition stages.

\* **30** **Joint Commissioning in Devon, the Better Care Fund and Governance Arrangements**

The Board considered the Joint Report and presentation of the Head of Adult Commissioning and Health, NEW Devon CCG and South Devon and Torbay CCG on the Devon Better Care Fund Q2 submission to NHS England, submitted on 17 November 2017.

Regular reports were provided on the progress of the Devon Better Care Fund Plan to enable monitoring by the Health and Wellbeing Board. Performance and progress was reviewed monthly by the Joint Coordinating Commissioning Group through the high level metrics reports and progress overview.

The Report noted that all four national conditions had been met and that three out of four performance against national metrics were on target, including non-elective admissions, admission to residential and care homes and effectiveness of reablement. It was noted that, despite positive improvement within the wider system, it had not been possible to meet targets for Delayed Transfers of Care (DTC) due to reductions across the NHS Trusts. Daily monitoring of delays had been established to identify any prevailing issues and it was noted that activity in November was close to target; however increased activity in the system during early winter would remain a challenge.

The trajectory of DTC was still slightly over target, however significant improvements had been made in Devon, which had halved in the last six months, from 156.1 in June 2017 to 77.9 in November 2017. This had required significant management and staff focus which would be challenging to maintain during the winter period.

**RESOLVED** that the Better Care fund Q2 submission be noted and endorsed.

\* **31** **Devon Safeguarding Adults Board Annual report for 2016/17**

Ms Sian Walker, Independent Chair of the Devon Safeguarding Adults Board, attended and spoke at the Committee to present the Board's Annual Report.

The Board received the Annual Report of the Devon Safeguarding Adults Board charting progress within Devon of national expectations and safeguarding activity. This included the work of the Devon Safeguarding Adults Board sub groups, including the Operational Delivery Group, Mental Capacity Act (MCA) Group, Safeguarding Adults Review Core Group, Learning and Improvement Group, Themed Workshops and also the launch of the Community Reference Group.

Furthermore, the report outlined the 2017-18 Business Priorities which included improving people's experiences of safeguarding, promoting independence, awareness and application of MCA, protecting people from harm, awareness of self-neglect, reducing financial abuse

and scams, support for families, reducing prevalence of modern slavery & human trafficking and the Prevent agenda.

The Report concluded with the key achievements that had been made with partner agencies including the Police, HM Prison, Clinical Commissioning Groups, Devon, Dorset and Cornwall Community Rehabilitation Company, Probation, NHS and Ambulance etc.

**RESOLVED** that the report be noted.

\* **32**      **Annual Health Protection Report**

The Board received the Annual Health Protection Report of the Chief Officer for Communities, Public Health, Environment and Prosperity for the Health and Wellbeing Boards of Devon, Plymouth, Torbay and Cornwall and the Isles of Scilly.

It provided a summary of the assurance functions of the Health Protection Committee (of the five Health and Wellbeing Boards) on behalf of the five local authorities for the period from 1st April 2016 to the 31st March 2017, considering the domains of health protection, including communicable disease control and environmental hazards, immunisation and screening, health care associated infections and anti-microbial resistance.

The Report summarised the action taken to date against the programme of health protection work priorities established by the committee for the period 2016 to 2017.

\* **33**      **Pharmaceutical Needs Assessment**

The Board considered a report from the Chief Officer for Communities, Public Health, Environment and Prosperity on the production of the Pharmaceutical Needs Assessment (PNA) which was a comprehensive assessment of the current and future pharmaceutical needs of the local population.

The PNA would be used by NHS England to inform:

- decisions regarding which NHS funded services need to be provided by community pharmacies and dispensing appliance contractors in Devon;
- whether new pharmacies or services are needed;
- decision-making about the relocation of existing pharmaceutical premises in response to applications by providers of pharmaceutical services; and
- the commissioning of locally Enhanced services from pharmacies.

Prior to publication, the PNA must go through a 60-day consultation period. Consultation on the Devon PNA started on Monday 4th December 2017 via the Devon County Council Have Your Say website and would run until Friday 2 February 2018.

Once the consultation period had ended, a consultation report would be produced and changes to the PNA would be considered. The final version of the PNA would then be presented and discussed at the Health and Wellbeing Board meeting scheduled for 8 March 2018. This would enable the 2018-21 PNA to be published on or before the April 1st 2018 deadline.

The Devon PNA and consultation could be found at:

<http://www.devonhealthandwellbeing.org.uk/board/pharmaceutical-need-assessment/>

<https://new.devon.gov.uk/haveyoursay/categories/health/>

\* **34**      **CAMHS Refresh - Local Transformation Plans**

The Board received a Report from NEW Devon CCG and South Devon and Torbay CCG on the Local Transformation Plan for supporting the emotional health and wellbeing of children and young people in Devon, presented by the Head of Mental Health Services for both NEW Devon and South Devon and Torbay CCG's.

NHS England required CCGs to refresh and republish their original plans which were previously considered by the Health and Wellbeing Board. The Report outlined the planned style and content of the Plan, which was aimed at children and young people, in order to be submitted to NHS England. It had been developed in consultation with 6,000 children and young people across South Devon and Torbay and also 6,000 children and young people across Devon.

The Plan would also be presented to the Plymouth and Torbay Health and Wellbeing Boards.

Members' questions and discussion points included:

- the positive work undertaken with young people across the whole county;
- liaison with the Children and Families Partnership in Devon;
- work to address mental health problems in children at primary school level; and
- the need to promote the Plan to all agencies, organisations and young people in Devon.

It was **MOVED** by Councillor Sanders, **SECONDED** by Dr Pearson, and

**RESOLVED** that

(a) the final version of the Plan be circulated to Members of the Committee next week, and

(b) delegated authority be given to the Chair to endorse the final version of the Plan in order for it to be published by 8 January 2018.

\* **35**      **References from Committees**

There were no references from Committee.

\* **36**      **Scrutiny Work Programme**

The Board received a copy of Council's Scrutiny Committee work programme in order that it could review the items being considered and avoid any potential duplications.

\* **37**      **Forward Plan**

The Board considered the contents of the Forward Plan, as outlined below (which included the additional items agreed at the meeting).

<b>Date</b>	<b>Matter for Consideration</b>
<b>Thursday 8 March 2018 @ 2.15pm</b>	<p><b><u>Performance / Themed Items</u></b> Health &amp; Wellbeing Strategy Priorities and Outcomes Monitoring Theme Based Item (TBC)</p> <p><b><u>Business / Matters for Decision</u></b> Better Care Fund - frequency of reporting TBC CCG Updates</p>

	<p><b><u>Other Matters</u></b> Scrutiny Work Programme / References, Board Forward Plan, Briefing Papers, Updates &amp; Matters for Information</p>
<p><b>Thursday 14 June 2018 @ 2.15pm</b></p>	<p><b><u>Performance / Themed Items</u></b> Health &amp; Wellbeing Strategy Priorities and Outcomes Monitoring Theme Based Item (TBC)</p> <p><b><u>Business / Matters for Decision</u></b> Better Care Fund - frequency of reporting TBC CCG Updates</p> <p><b><u>Other Matters</u></b> Scrutiny Work Programme / References, Board Forward Plan, Briefing Papers, Updates &amp; Matters for Information</p>
<p><b>Thursday 13 September 2018 @ 2.15pm</b></p>	<p><b><u>Performance / Themed Items</u></b> Health &amp; Wellbeing Strategy Priorities and Outcomes Monitoring Theme Based Item (TBC)</p> <p><b><u>Business / Matters for Decision</u></b> Better Care Fund - frequency of reporting TBC CCG Updates</p> <p><b><u>Other Matters</u></b> Scrutiny Work Programme / References, Board Forward Plan, Briefing Papers, Updates &amp; Matters for Information</p>
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<p><b>Annual Reporting</b></p>	<p>Children's Safeguarding annual report Adults Safeguarding annual report Joint Commissioning Strategies – Actions Plans (Annual Report – December) JSNA / Strategy Refresh – (June)</p>
<p><b>Other Issues</b></p>	<p>Equality &amp; protected characteristics outcomes framework</p>

**RESOLVED** that the Forward Plan be approved, including the items approved at the meeting.

\* **38** **Briefing Papers, Updates & Matters for Information**

Members of the Board received regular email bulletins directing them to items of interest, including research reports, policy documents, details of national / regional meetings, events, consultations, campaigns and other correspondence. Details were available at: <http://www.devonhealthandwellbeing.org.uk/>

No items of correspondence had been received since the last meeting.

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**Dates of Future Meetings**

**RESOLVED** that future meetings and conferences of the Board will be held on:

Meetings

Thursday 8<sup>th</sup> March 2018 @ 2.15pm

Thursday 14<sup>th</sup> June 2018 @ 2.15pm

Thursday 13<sup>th</sup> September 2018 @ 2.15pm

Thursday 13<sup>th</sup> December 2018 @ 2.15pm

Annual Conference

Thursday 14<sup>th</sup> June 2018 @ 9.30am

**\*DENOTES DELEGATED MATTER WITH POWER TO ACT**

The Meeting started at 2.15 pm and finished at 4.40 pm

**NOTES:**

1. Minutes should be read in association with any Reports or documents referred to therein, for a complete record.
2. The Minutes of the Board are published on the County Council's website at <http://democracy.devon.gov.uk/ieListMeetings.aspx?CId=166&Year=0>
3. A recording of the webcast of this meeting will also be available to view for up to six months from the date of the meeting, at <http://www.devoncc.public-i.tv/core/portal/home>





# Children's Services

Health & Wellbeing Board  
Theme Based Panel  
14 December 2017

# SEND and working together around transitions



# Current model

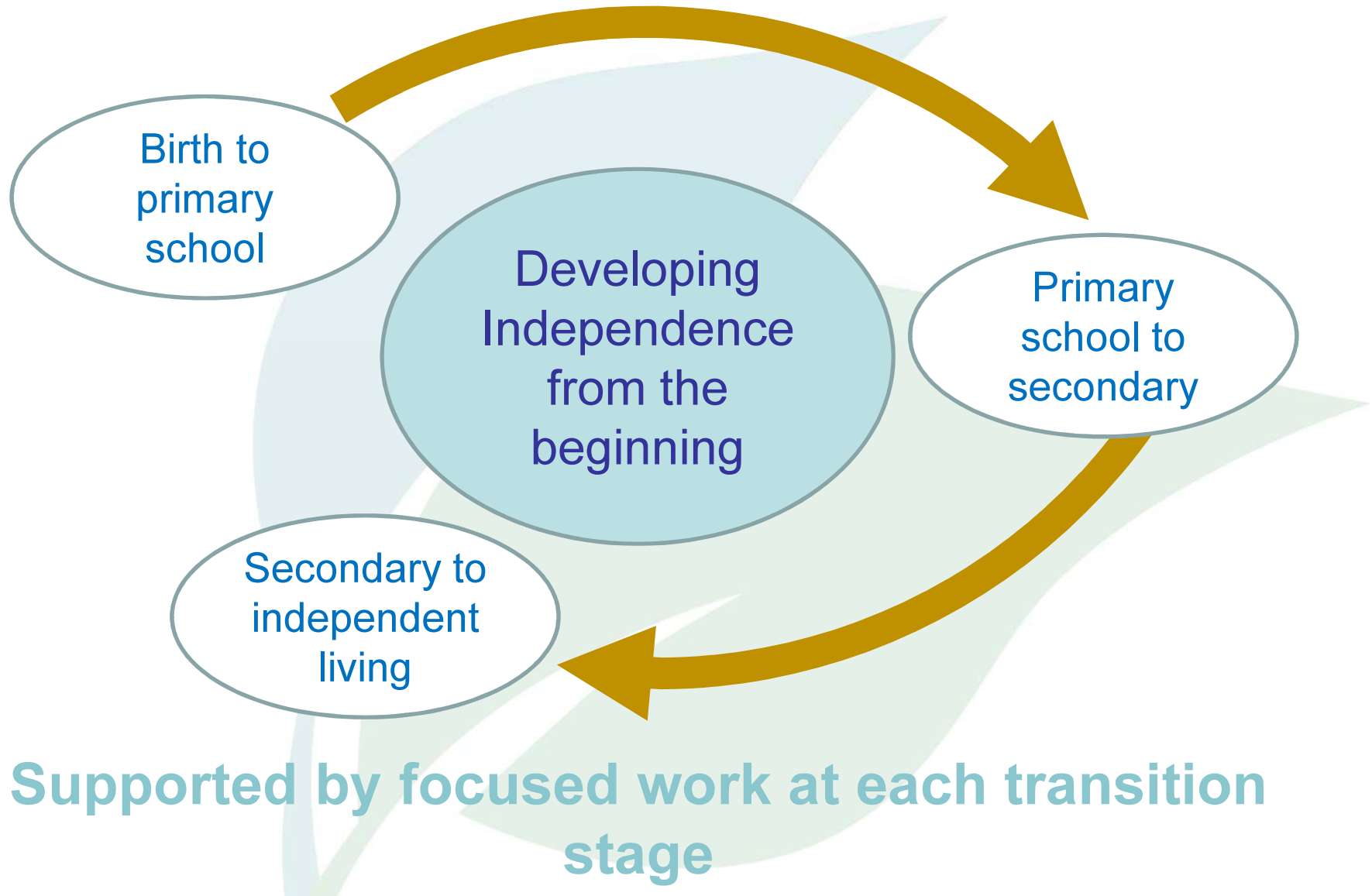


Work at each stage focused on milestones

# A great day or a time to worry?



# Changing the culture – looking forward to adult life

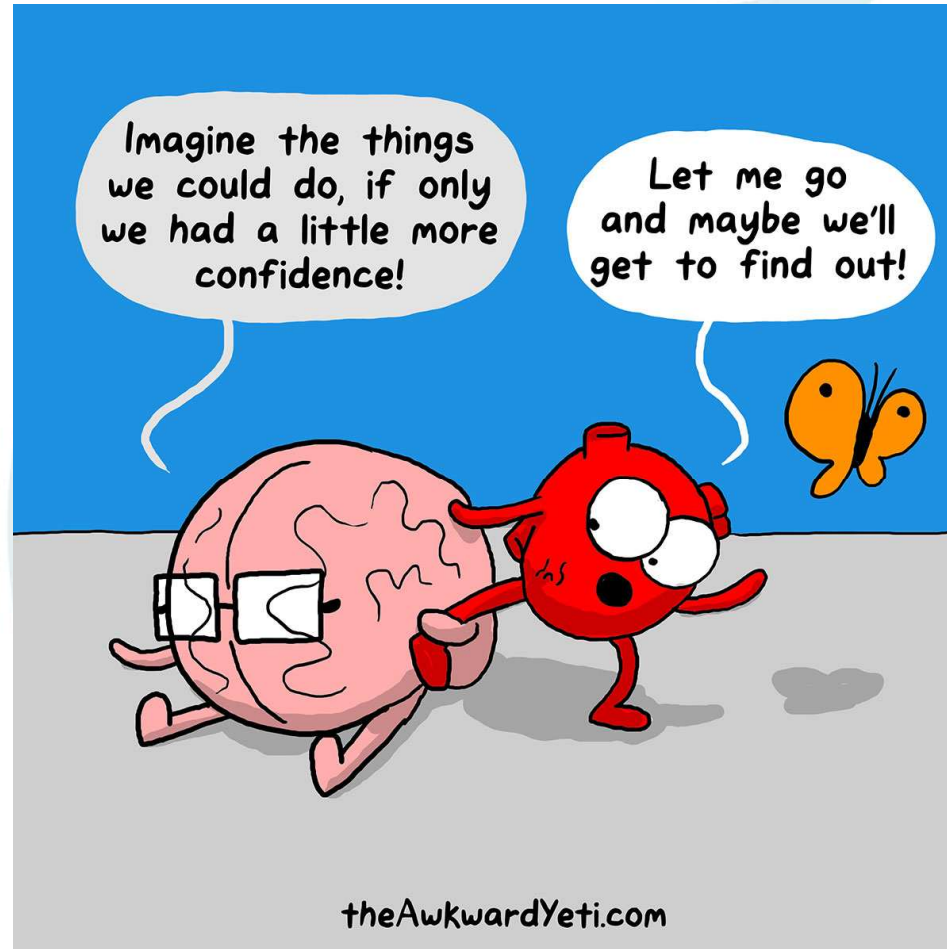


# Transition to adulthood for disabled young people

- Disabled Children's Service development plan – modernising short breaks – creating climate for increased independence skills
- Development work with Adult services – appointment of new Team Manager to lead transitions team
- Purposeful systems
- Permanence and Transitions – Person Advisers



# Building confidence is key



# Children Looked After



As Corporate Parents we need to ensure that children gain the services they need to meet their physical and emotional needs to support their response to their often traumatic experiences



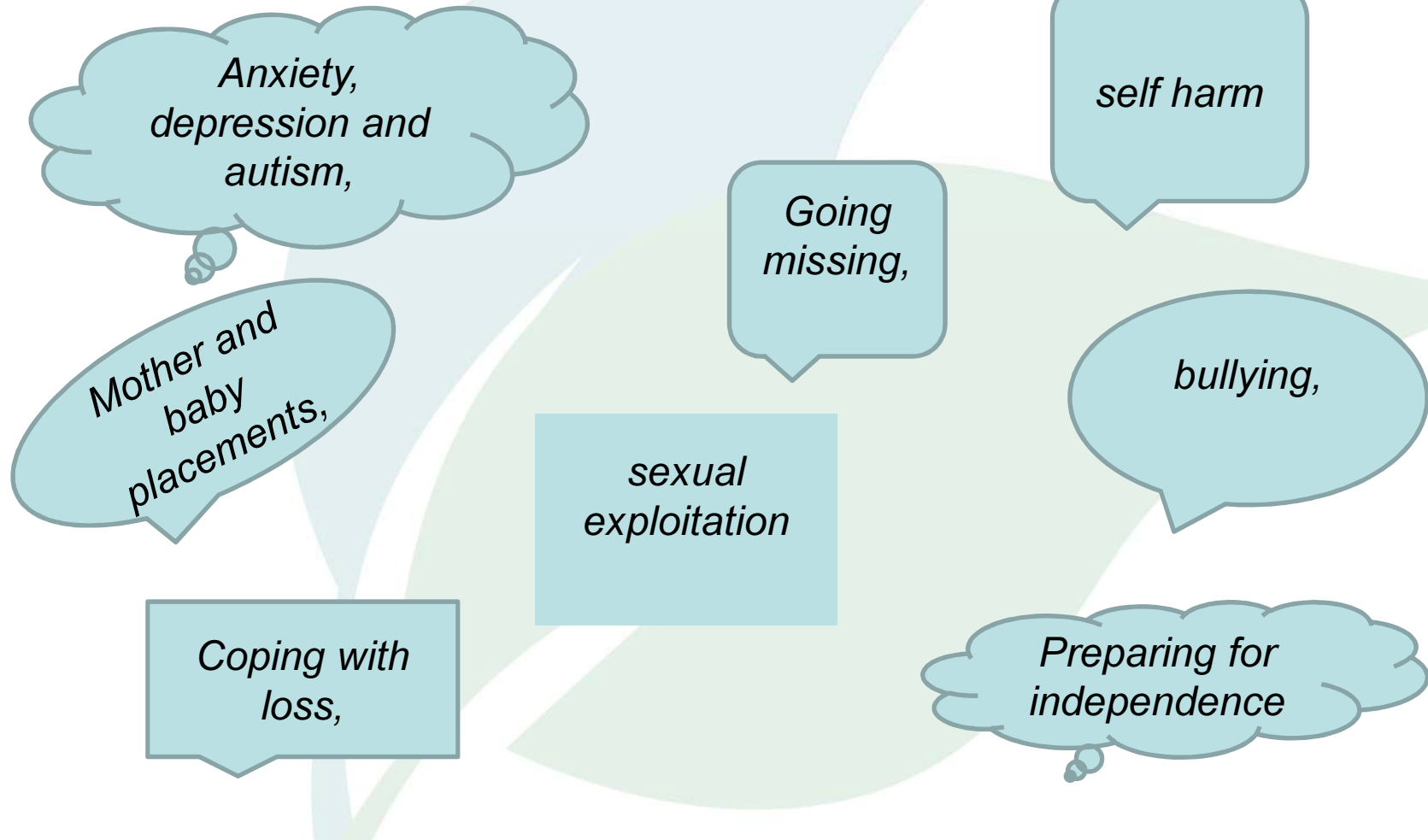
# We need to:

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- Be in touch (97% visited in the preceding 6 weeks)
- Maintain stable placements/ futureproof
- Ensure Initial emotional screening is completed ( 84%)
- Then review progress (79%)
- Good dental Care ( 87.8%)
- Employment / Education / Virtual School

# Children Looked After

## *Take over day – Children said*



# New Initiatives

'Being involved in the project has been really beneficial to me'

- NHS England Well Being Project
- CAMHS screening every child on care entry, reorganised service that is more targeted
- Improved outcomes
- Significant progress since 2015
- LILAC Inspection

# Children Looked After

## Children in Care Council- We NEED Corporate Parents & Workers

*“to think about how they treat us”*

*“with excellent communication skills”*

*“who work hard for us”*

# Safeguarding Children and Young People

Jean Kelly

Senior Manager Safeguarding

# Working Together

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“ All children have a right to a safe, loving, and stable childhood...

...Whilst local authorities play a lead role, safeguarding children, promoting their welfare and protecting them from harm is everyone’s responsibility. Everyone who comes into contact with children and families has a role to play.”

*Draft revised Working Together (open consultation)*

# Children's Services

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- Self Assessment completed (early 2017)
- Revised senior leadership structure introduced (April 2017)
- Independent Service Review (May 2017) -  
*“Devon is well placed to get to good.....all staff share the ambition and commitment.....they know their children...”*

# Children in need of help and protection

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- Good progress on managing front door volume and conversions
- Stabilising rate of children subject of protection plans and levelling rate of children in need, coming into line with similar LAs judged good by Ofsted
- Audit as a tool to strengthen practice, understood and embedding



# Children in need of help and protection

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- Strengths based approach to conferences rolled out and embedding
- Rate of S47, can be variable month by month but heading in the right direction
- Timeliness Strategy to ICPC slipped, focus for improvement
- Conversion rate conference to plan 85%

# Children in need of help and protection

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Improvements to support getting it right first time:

- Re-referrals
- Repeat assessments
- Repeat child in need and protection plans

# **Devon Better Care Fund Q2 report**

Health and Wellbeing Board  
14 December 2017

# Overview

- The Better Care Fund is an enabler to integration, but it is only part of the local picture - we already work in partnership with the NHS, we have integrated community teams and jointly commissioned contracts.
- The Better Care Fund enables us to progress with our existing vision for integration further and faster

# National Conditions

Plans to be jointly agreed  
NHS contribution to adult social care  
is maintained in line with inflation  
Agreement to invest in NHS  
commissioned out-of-hospital  
services  
Managing Transfers of Care

# National metrics

Non-elective admissions (General and Acute)

Admissions to residential and care homes

Effectiveness of reablement

! Delayed transfers of care

# Delayed Transfers of Care

- Challenging (nationally set) trajectory based on number of bed days lost per month
- Daily monitoring shows we did not hit the trajectory for Q2 although we have seen significant improvements
- System wide plan to tackle DTOC, overseen by the A&E Delivery Boards
- Daily monitoring of delays to identify prevailing issues as they arise

# Improved DTOC Performance

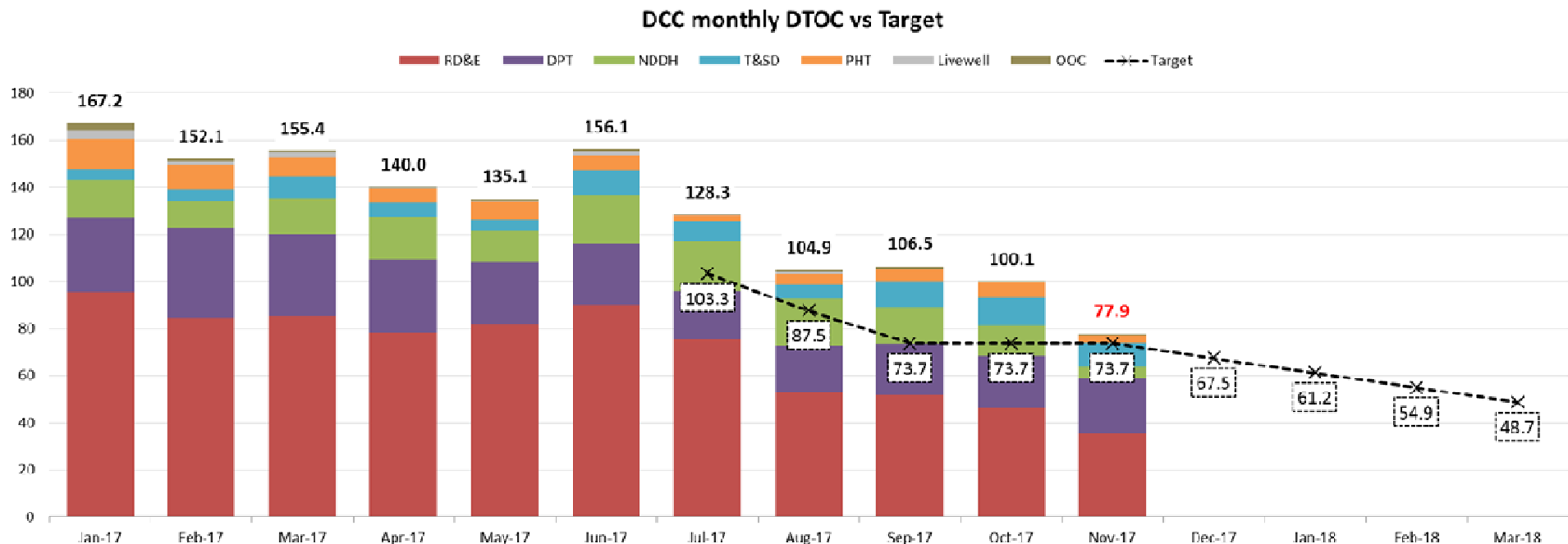


We are not one of the 8 local authority areas to be informed they are to have a Local Area Review of health and social care by the Care Quality Commission, additional to the 12 previously announced NHS England and the Department of Communities and Local Government have confirmed that our improved Better Care Fund (iBCF) funding is no longer under threat of direction or withdrawal



# DTOC trajectory

- Still slightly over target but significant improvements have been made with DTOC in Devon halving in the six months between June and November
- This has required significant management and staff focus which will be challenging to maintain during the winter period



# Challenges

- Delays reported by DPT (mostly for older people) are consistently above the system wide target, although not above the target agreed for Mental Health Trusts
- South Devon have historically achieved very low levels of delayed transfers, but they have not managed to maintain that performance over the last quarter